

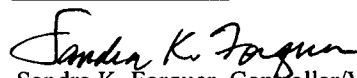
2003-200C  
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## SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

Quarter: July - September 2009

Year: 2009

Covista, Inc.  
(Company Name)

  
Sandra K. Forquer, Controller/VP of Finance  
(Signature & Title)

4803 Highway 58  
(Street/P.O. Box #)

Chattanooga, TN 37416  
(City, State, Zip Code)

	<u>July 2009</u>	<u>August 2009</u>	<u>September 2009</u>
Number of Customer Access Lines	<u>567</u>	<u>533</u>	<u>504</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: \_\_\_\_\_